



Assisted Living Visitation Fact Sheet

Visits no longer need to be scheduled in advance. Our front doors are open every day 6:00 a.m.-7:00 p.m. If you wish to visit your loved one after hours, please call 309-367-4300 option 4 or push the blue doorbell that is located to the left of the front door inside the vestibule.

Upon arrival, all visitors will self-screen by using the Accushield machine located in the front lobby. When you are done visiting, please be sure to sign yourself out on the Accushield machine on your way out of the building. Please manually sign in and sign out each time you visit as well.

Visiting in resident apartments or in outdoor locations is preferred. However, visitors are allowed to take walks with their loved one within the area of the building in which they live (Traditional or Memory Care). There are designated sitting areas in every hallway for residents and visitors to sit and rest if needed. We ask that you do not stop and sit or visit in the great room, in the activity rooms or in the dining areas. **Please do not stop and visit with residents other than the resident(s) who you are visiting unless you are able to maintain 6 feet of physical distancing from them.**

Children are welcome to visit, however all children **MUST** keep their masks on for the entire duration of the visit. If you choose to bring a child into the building who is too young for a mask or is unable to keep a mask on, we do require 6 feet of physical distancing between those children and all our residents, including your loved one. Children must be accompanied by an adult **AT ALL TIMES**. Taking walks with your loved one in the halls with children is not recommended.

If you are fully vaccinated, you and your loved one can choose to have close contact, however, **all visitors MUST wear a mask at all times, including in resident apartments**. If you are not fully vaccinated, maintaining 6 feet of physical distance and having your loved one wear a mask for the entire duration of the visit is strongly recommended but not mandated. If you choose to eat a meal with your loved one, regardless of your vaccination status, you must maintain 6 feet of physical distance from them while eating. Eating meals with residents will be allowed in their apartments only.

During a COVID-19 outbreak, visiting is allowed by not recommended. Visitors and residents **MUST** wear masks for the entire duration of their visit. Visitors will not be allowed to walk in the hallways with their loved one while we are in outbreak status.

Residents suspected to have COVID-19 and residents with confirmed COVID-19 are allowed to have visitors, although it is not recommended. During your visit, the resident will be required to wear a face mask and their visitors will be required to wear full PPE (N-95 mask, gown, gloves, and eye protection) for the entire duration of the visit. Dining with your loved one will not be allowed.

The facility has the right to end a visit if guidelines are not adhered to.

If you have any COVID-19 symptoms or if you have been in close contact with someone with COVID-19, we ask that you cancel your visit and do not enter the building. All visitors must notify the facility if they test positive for COVID-19 within three days after their visit.

If you have any questions, please contact Christy, the Assisted Living Director at 309-366-4104. We appreciate your patience and cooperation as we continue to work hard at keeping our staff and residents safe.