



Residents, family members, and friends of Snyder Village:

For the health and safety of our residents and staff, we continue to be diligent in our precautionary measures against the coronavirus. The Snyder Village community has experienced positive COVID-19 cases in both employees and residents, and our response plan has been mobilized. We are acting with an abundance of caution and are continuing to follow the guidance of federal, state, and local health authorities. Below is further information regarding the response measures and protocols that are being used at Snyder Village.

Visitor protocol:

In order to protect our vulnerable population and to remain in compliance with directives from the Illinois Department of Public Health and Federal agencies, the visitor restrictions at the Health Center and Assisted Living remain in place until further notice. The only exception is for end-of-life care. We will be consulting with our Medical Director, local Health Department, and other health agencies to determine when it is safe to lift these restrictions. Above all, the health and safety of our residents and staff remain our top priority.

Testing protocol:

With an increase of positive COVID-19 cases in Illinois and the tri-county area, the state of Illinois has begun a statewide initiative to do mass coronavirus testing in long-term healthcare facilities. The Snyder Village Health Center and Assisted Living will periodically administer testing for all employees and residents. A non-invasive test will be used and administered by our own nursing staff. This testing is a proactive approach to help protect our vulnerable population and will identify the presence of COVID-19 early so we can isolate any positive cases before widespread transmission can take place. If you are a POA or guardian of a resident, you will be notified before any testing takes place and if any positive results are produced.

Response measures:

Over the past several months, a team of Snyder Village employees has worked diligently on developing and now implementing an action plan to respond to COVID-19 reaching our campus. Preparations have been made and are in place to best address any additional positive cases we may experience.

Below are several actions that are taking place to help protect our residents and staff:



Residents	Families of Residents	Employees
<ul style="list-style-type: none"> • Daily screenings for coronavirus symptoms in Health Center & Assisted Living residents • Communicating important updates to residents • Staff members helping residents & their families stay connected through phone calls, video chats, window visits, & plexi-glass visits • Activity Departments using creative ways to keep residents' minds & bodies active & engaged 	<ul style="list-style-type: none"> • Communicating important updates with families & guardians • Photos & updates regularly posted on community Facebook page • Staff members helping residents & their families stay connected through phone calls, video chats, window visits, & plexi-glass visits 	<ul style="list-style-type: none"> • Mobilized our emergency preparedness plan • Focusing on continued prevention • Created specific guidelines for COVID-19 & continue to follow recommendations from IDPH & the CDC • Re-educating staff on infection control & prevention • Have additional response protocols in place if needed • Encouraging staff with special meals, treats, & acknowledgements • Regular communications from management on important updates
Regulatory Authorities	Suppliers/Vendors	Public at Large
<ul style="list-style-type: none"> • Many federal & state protocols already incorporated into our everyday procedures • Regularly keeping protocols updated with the latest recommendations from federal, state, and local health authorities • Team of employees regularly receiving continuous updates from the CDC & local and state public health authorities 	<ul style="list-style-type: none"> • Outside vendors screened and/or restricted from entering our facilities • Regularly keeping our supplies of PPE, medications, and food in stock 	<ul style="list-style-type: none"> • Notices posted at entrances of our facilities with self-assessment guidelines • Visitor restrictions to the Health Center & Assisted Living • Using virtual meetings between staff & outside contacts when possible • Posting updates regarding our COVID-19 response & preparedness on website • Regularly updating public Facebook page

We will continue to keep you updated with any new information. As always, if you have any questions, please call (309) 367-4300 ext. 100 during business hours. Thank you for your cooperation, prayers, and support.