



Tuesday, May 25, 2021

Residents, family members, and friends of Snyder Village:

For the health and safety of our residents and staff, we remain diligent in our measures against COVID-19. We continue to follow the guidance of federal, state, and local health authorities and regularly enforce our procedures with staff. Above all, the health and safety of our residents and staff remain our top priority. Below is further information regarding our response measures and protocols.

Visitor protocol:

In order to remain in compliance with directives from the Illinois Department of Public Health and Federal agencies, visitor restrictions in the Health Center and Assisted Living may occasionally be required. End-of-life care and compassionate care visits will continue to be allowed. We remain in regular contact with IDPH regarding these regulations and will modify them as soon as permitted.

Testing protocol:

Following guidance from IDPH, the Snyder Village Health Center and Assisted Living will periodically administer testing for all employees and residents. A non-invasive test will be used and administered by our own nursing staff. This testing is a proactive approach to help protect our vulnerable population and will identify the presence of COVID-19 early so we can isolate any positive cases before widespread transmission can take place. If you are a POA or guardian of a resident, you will be notified before any testing takes place and if any positive results are produced. Additional testing of vendors and guests may also be required, dependent on the facility's current outbreak status.

Response measures:

Over the past year, a team of Snyder Village employees has worked diligently on developing and implementing an action plan to respond to COVID-19 reaching our campus. Preparations have been made and are in place to best address any additional positive cases we may experience.

Below are several actions that are taking place to help protect our residents and staff.



| Residents | Families of Residents | Employees |
|--|--|--|
| <ul style="list-style-type: none"> •Daily screenings for coronavirus symptoms in Health Center & Assisted Living residents •Communicating important updates to residents •Staff members help residents & their families stay connected through phone calls, video chats, & window visits. •Activity Departments are using creative ways to keep residents' minds & bodies active & engaged. •Educating & encouraging all residents to receive the vaccine | <ul style="list-style-type: none"> •Communicating important updates with families & guardians •Local community Facebook regular postings & updates •Staff members help residents & their families stay connected through phone calls, video chats, & window visits. | <ul style="list-style-type: none"> •Enacted our emergency preparedness plan •Created specific guidelines for COVID-19 & continue following recommendations from IDPH & the CDC •Re-educated staff on infection control •Adhering to additional PPE protocols •Encouraging staff with special meals, treats, & acknowledgements •Regular communication from management on important updates •Educating & encouraging all employees to receive the vaccine, including offering incentives |
| Regulatory Authorities | Suppliers/Vendors | Public at Large |
| <ul style="list-style-type: none"> •Many federal & state protocols already incorporated into our everyday procedures •Regularly keeping protocols updated with the latest recommendations from federal, state, and local health authorities •Team of employees regularly receiving updates from the CDC & local and state public health authorities | <ul style="list-style-type: none"> •Vendors screened and/or restricted from entering our facilities •Regularly keeping our supplies of PPE, medications, and food in stock | <ul style="list-style-type: none"> •Notices posted at entrances of our facilities with self-assessment guidelines •Using virtual meetings between staff members when possible •Posting updates regarding our COVID-19 response on website •Additional testing occurring for any guests entering our facilities during outbreak status |

We will continue to keep you updated with any new information. As always, if you have any questions, please call (309) 367-4300 ext. 100 during business hours. Thank you for your cooperation, prayers, and support.